

**IN THE CLAIMS:**

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~striketrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND claims 1, 8 and 13-15 in accordance with the following:

1. (Currently Amended) A crisis management system comprising:
  - a server computer, in response to an occurrence of an incident, transmitting and receiving information concerning the incident; and
  - a terminal apparatus which is connected to the server computer through a communication network,
    - wherein the server computer includes:
      - a characteristic registration file in which incident types and characteristic information for each incident ~~of the respective incidents~~ are registered;
      - an incident handling information file in which incident handling information, for each of the incident type, including a plurality of items of information to be provided and an access level decided for each of the items of information to be provided is registered; and
      - a processor connected to the characteristic registration file and to the incident handling information file, and being capable of performing the following operations:
        - accepting the information concerning the incident;
        - identifying the incident type based on the accepted information concerning the incident and the characteristic registration file; and
        - gathering information to be provided, with respect to the identified incident type, which information is associated with an item of information to be provided registered in the incident handling information file,
    - wherein the terminal apparatus includes a processor capable of performing the following operations;
      - accepting a unique identifier assigned to a manager;
      - accepting biometric information of the manager; and
      - transmitting to the server computer identification Information including the accepted identifier and biometric information, and

wherein the server computer further includes an authentication data file in which authentication data including an identifier, biometric information and an access permission level of each manager is preregistered, and

wherein the processor of the server computer is further capable of performing the following operations:

authenticating the manager based on the transmitted identifier and biometric information of the manager and the identifier and biometric information registered in the authentication data file;

determining whether to permit access to the information to be provided or not based on the access level of the item of information to be provided associated with the identified incident type and the access permission level of the authenticated manager; and

when it is determined that the access is permitted, transmitting to the terminal apparatus the gathered information to be provided associated with the item of information to be provided.

2. (Original) A crisis management system according to claim 1, wherein the incident handling information further includes sequence information in which the items of information to be provided are provided, and the information to be provided is transmitted to the terminal apparatus according to the sequence information.

3. (Original) A crisis management system according to claim 1, wherein when the identification information is transmitted to the server computer, hardware information of the terminal apparatus is also transmitted, and when it is determined that the access is permitted, the gathered information to be provided is edited based on the transmitted hardware information, and then, the edited information to be provided is transmitted to the terminal apparatus.

4. (Original) A crisis management system according to claim 2, wherein when the identification information is transmitted to the server computer, hardware information of the terminal apparatus is also transmitted, and when it is determined that the access is permitted, the gathered information to be provided is edited based on the transmitted hardware information, and then, the edited information to be provided is transmitted to the terminal apparatus.

5. (Previously Presented) A crisis management system according to claim 1, further comprising:

a power supply and interrupt apparatus that supplies and interrupts power to the terminal apparatus,

the processor of the server computer further being capable of performing an operation of transmitting an incident occurrence signal to the power supply and interrupt apparatus, and

the power supply and interrupt apparatus including a processor capable of performing an operation of supplying power to the terminal apparatus based on the incident occurrence signal.

6. (Previously Presented) A crisis management system according to claim 2, further comprising:

a power supply and interrupt apparatus that supplies and interrupts power to the terminal apparatus,

the processor of the server computer further being capable of performing an operation of transmitting an incident occurrence signal to the power supply and interrupt apparatus, and

the power supply and interrupt apparatus including a processor capable of performing an operation of supplying power to the terminal apparatus based on the incident occurrence signal.

7. (Previously Presented) A crisis management system according to claim 3, further comprising:

a power supply and interrupt apparatus that supplies and interrupts power to the terminal apparatus,

the processor of the server computer further being capable of performing an operation of transmitting an incident occurrence signal to the power supply and interrupt apparatus, and

the power supply and interrupt apparatus including a processor capable of performing an operation of supplying power to the terminal apparatus based on the incident occurrence signal.

8. (Currently Amended) A computer, in response to an occurrence of an incident, transmitting and receiving information concerning the incident to and from a second computer, said computer comprising:

a processor capable of performing the following operations:

accepting the information concerning the incident;

identifying ~~the~~ an incident type based on the accepted information concerning the incident and a characteristic registration file in which incident types and characteristic information ~~of the respective incidents~~ for each incident are registered;

gathering information to be provided, with respect to the identified incident type, which information is associated with an item of information to be provided registered in an incident handling information file in which incident handling information, for each of the incident type, including a plurality of items of information to be provided and an access level decided for each of the items of information to be provided is registered;

authenticating a manager based on an identifier and biometric information of the manager transmitted from the second computer and an identifier and biometric information registered in an authentication data file in which authentication data including an identifier, biometric information and an access permission level of each manager is preregistered;

determining whether to permit access to the information to be provided or not based on the access level of the item of information to be provided associated with the identified incident type and the access permission level of the authenticated manager; and

when it is determined that the access is permitted, transmitting to the second computer the gathered information to be provided associated with the item of information to be provided.

9. (Original) A computer according to claim 8, wherein  
the incident handling information further includes sequence information in which the items of information to be provided are provided, and

when the information to be provided is transmitted to the second computer, the information to be provided is transmitted to the second computer according to the sequence information.

10. (Original) A computer according to claim 8, wherein when it is determined that the access is permitted, the gathered information to be provided is edited based on hardware information of the second computer transmitted from the second computer, and then, the edited information to be provided is transmitted to the second computer.

11. (Original) A computer according to claim 9, wherein when it is determined that the access is permitted, the gathered information to be provided is edited based on hardware information of the second computer transmitted from the second computer, and then, the edited information to be provided is transmitted to the second computer.

12. (Canceled)

13. (Currently Amended) A computer memory product in which a computer program is stored that transmits and receives, in response to an occurrence of an incident, information concerning the incident to and from a second computer, the computer program performing a method comprising:

accepting the information concerning the incident;

identifying ~~the~~ incident type based on the accepted information concerning the incident and a characteristic registration file in which incident types and characteristic information ~~of the respective incident for each incident~~ are registered;

gathering information to be provided, with respect to the identified incident type, which information is associated with an item of information to be provided registered in an incident handling information file in which incident handling information, for each of the incident type, including a plurality of items of information to be provided and an access level decided for each of the items of information to be provided are registered;

authenticating a manager based on an identifier and biometric information of the manager transmitted from the second computer and an identifier and biometric information registered in an authentication data file in which authentication data including an identifier, biometric information and an access permission level of each manager is preregistered;

determining whether to permit access to the information to be provided or not, based on the access level of the item of information to be provided associated with the identified incident type and the access permission level of the authenticated manager; and

when it is determined that the access is permitted, transmitting to the second computer the gathered information to be provided associated with the item of information to be provided.

14. (Currently Amended) A crisis management system comprising:
- a server computer, in response to an occurrence of an incident, transmitting and receiving information concerning the incident; and
  - a terminal apparatus which is connected to the server computer through a communication network,
- wherein the server computer includes:
- means for accepting the information concerning the incident;
  - a characteristic registration file in which incident types and characteristic information for each incident ~~of the respective incidents~~ are registered;
  - an incident handling information file storing incident handling information for each of the incident types, including a plurality of items of information to be provided and an access level decided for each of the items of information to be provided;
  - means for identifying the incident type based on the accepted information concerning the incident and the characteristic registration file; and
  - means for gathering information to be provided, with respect to the identified incident type, which information is associated with an item of information to be provided registered in the incident handling information file,
- wherein the terminal apparatus includes:
- means for accepting a unique identifier assigned to a manager;
  - means for accepting biometric information of the manager; and
  - means for transmitting to the server computer identification information including the accepted identifier and biometric information, and
- wherein the server computer further includes:
- an authentication data file in which authentication data including an identifier, biometric information and an access permission level of each manager is preregistered;
  - means for authenticating the manager based on the transmitted identifier and biometric information of the manager and the identifier and biometric information registered in the authentication data file;
  - means for determining whether to permit access to the information to be provided or not, based on the access level of the item of information to be provided associated with the identified incident type and the access permission level of the authenticated manager; and

means for, when it is determined that the access is permitted, transmitting to the terminal apparatus the gathered information to be provided associated with the item of information to be provided.

15. (Currently Amended) A computer, in response to an occurrence of an incident, transmitting and receiving information concerning the incident to and from a second computer, said computer comprising:

means for accepting the information concerning the incident;

a characteristic registration file in which incident types and characteristic information of ~~the respective incidents~~ for each incident are registered;

an incident handling information file in which incident handling information, for each of the incident type, including a plurality of items of information to be provided and an access level decided for each of the items of information to be provided are registered;

means for identifying the incident type, based on the accepted information concerning the incident and the characteristic registration file;

means for gathering information to be provided, with respect to the identified incident type, which information is associated with an item of information to be provided registered in the incident handling information file;

an authentication data file in which authentication data including an identifier, biometric information and an access permission level of each manager is preregistered;

means for authenticating a manager based on the identifier and biometric information of the manager transmitted from the second computer and the identifier and biometric information registered in the authentication data file;

means for determining whether to permit access to the information to be provided or not, based on the access level of the item of information to be provided associated with the identified incident type and the access permission level of the authenticated manager; and

means for, when it is determined that the access is permitted, transmitting to the second computer the gathered information to be provided associated with the item of information to be provided.

16. (Canceled)